

Notice of Nondiscrimination

Our Company complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, gender identity, or sex (consistent with the scope of sex discrimination as described in 45 CFR Section 92.10(a)(2)). The Company does not exclude people or treat them differently because of race, color, national origin, age, disability, sexual orientation, gender identity or sex.

The Company:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact our Compliance Department at 1-800-544-0327 or email us at compliance@medamericaltc.com.

If you believe that the Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sexual orientation, gender identity, or sex; you can file a grievance with the Company's Section 1557 Coordinator at:

Compliance Department
Attn: Civil Rights Coordinator
PO Box 41930
Rochester, NY 14604
Email: Compliance@medamericaltc.com
Telephone Number: 1-800-544-0327
TTY Number: 1-800-421-1220
Fax: 1-800-963-4038

You can file a grievance in person or by mail or fax. If you need help filing a grievance, The Company's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html> .

This notice is available on the MedAmerica Insurance Company website:
<https://www.medamericaltc.com/consumer/privacy.jsp>

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