

Long Term Care Insurance Secure Document Upload

Thank you for your interest in using our web upload system. This process can be used to securely submit documents for your long-term care insurance.

Step 1: Open either **Google Chrome** or **Microsoft Edge** as your web browser

Step 2: Navigate to www.medamericaltc.com

Step 3: Click on SECURE DOCUMENT UPLOAD



Step 4: Enter the following information to process the upload

- The policyholder's Billing Account ID as it appears on their long-term care insurance policy
- The insured's Last Name
- The Document Type for which you are submitting

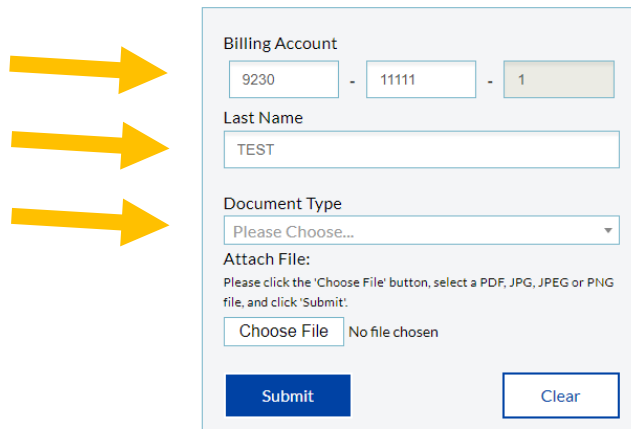
Step 5: Choose the file you want to submit

Step 6: Click Submit

Secure Document Upload

This form should be used to securely submit documents related to your MedAmerica-administered long term care insurance policy. Please be sure to select the correct Document Type so that we can route your document to the proper department.

**All fields are required.*



Billing Account
9230 - 11111 - 1

Last Name
TEST

Document Type
Please Choose...

Attach File:
Please click the 'Choose File' button, select a PDF, JPG, JPEG or PNG file, and click 'Submit'.
Choose File No file chosen

Submit Clear

Important Information

- This process can accept one file at a time. Acceptable file types include PDF, JPG, JPEG, and PNG.
- Should you have multiple file types to submit (e.g. a Power of Attorney and a billing invoice), please submit them separately.
- Do not include documents for more than one policyholder in the same submission.

Contact our Customer Service Department at 1-800-544-0327 for assistance.